



Reference Letter to whom it may concern

Mrs. Marie Vítková has been conducting a telesales – call training for **Williams & partner s.r.o.**, Management Consultants, (www.wnp.cz), in Mezibranska 4, 110 00 Prague 1, Czech Republic, for 2 days as an external trainer within our Advanced Training Program in the years 2005 and 2006.

Marie had been working with enthusiasm and in a professional manner. During her co-operation with Williams & Partner team she demonstrated herself as a professional trainer in the stated area and we very much appreciated her individual feedback to everyone after the training and taking care that everyone will be successful. The training was structured into a theoretical and practical part and we realized results already during the training and several people agreed already meetings with potential clients.

We wish her all the best for the future private and professional development.

Prague, 2nd October 2006

Joerg G. Keplinger
managing director